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Where to Get Your Medicare Questions Answered

When to contact Medicare

Visit [Medicare.gov](https://www.medicare.gov) to:

- See what services Medicare covers
- Get detailed information about Medicare health and prescription drug plans in your area, including costs and services
- Choose and enroll in a Medicare health or prescription drug plan that meets your needs
- Find a Medicare Supplement Insurance (Medigap) policy in your area
- Find doctors, health care providers, and suppliers who participate in Medicare.
- Get information and forms for filing a Medicare appeal or for letting someone speak with Medicare on your behalf
- Compare the quality of care provided by plans, nursing homes, hospitals, home health agencies, and dialysis facilities
- View Medicare publications

Call 1-800-MEDICARE (1-800-633-4227; TTY: 1-877-486-2048) to:

- Find out your claim status
- Find out deductibles
- Get answers to premium payment questions
- Report fraud
- Appeal a coverage or payment decision you don't agree with
- Find your level of Extra Help with Medicare prescription drug coverage (Part D) costs if you automatically qualified and didn't apply
- Get information about coverage, benefits, and preventive services

Create an account at [MyMedicare.gov](https://www.medicare.gov) to:

- View and print a copy of your new Medicare card
- Track Original Medicare claims and your Part B (Medical Insurance) deductible
- Sign up for electronic Medicare Summary Notices (eMSNs)

Create an account at MyMedicare.gov to: (continued)

- Manage your personal information (like medical conditions, allergies, and implanted devices)
- Sign up to get your Medicare & You handbook electronically (you won't get a printed copy if you choose to get it electronically)
- Manage your personal drug list and pharmacy information
- Search for, add to, and manage a list of your providers and access quality information about them

When to contact Social Security

Visit [socialsecurity.gov](https://www.socialsecurity.gov) or call 1-800-772-1213 (TTY: 1-800-325-0778) to:

- See if you're eligible for Medicare
- Create a "my Social Security" account, to do things like request a replacement Medicare card and report a change of address, name or phone numbers
- Sign up for Medicare Part A (Hospital Insurance) and Medicare Part B (Medical Insurance)
- Disenroll from Part B (or disenroll from Part A, if you pay a premium for it)
- Apply for Extra Help with Medicare prescription drug coverage (Part D) costs
- Report a death
- Appeal an Income-Related Monthly Adjustment Amounts (IRMAA) decision (some people pay a higher Part B and/or Part D premium if their income is over a certain amount)

You have the right to get Medicare information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit [Medicare.gov/about-us/nondiscrimination/accessibility-nondiscrimination.html](https://www.Medicare.gov/about-us/nondiscrimination/accessibility-nondiscrimination.html), or call 1-800-MEDICARE (1-800-633-4227) for more information. TTY users can call 1-877-486-2048.

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